

# Priority neighbourhoods project Boreham Field, Westleigh & Portway, Warminster

Warminster priority neighbourhoods project launched at the end of January 2023 with 12 members of staff from the neighbourhoods, lettings, caretaker, income, customer involvement and sheltered housing teams.

The project focused on 3 key areas of Warminster as a result of a number of meetings and consultations with key stakeholders, local authorities and residents.

The following meetings and consultations were arranged:

Selwood Housing presentation to Wiltshire Council's health & wellbeing team, highlighting housing needs of vulnerable people, signposting to the housing register (Homes4Wiltshire) and detailing Selwood Housing's strategy.

Meeting with Wiltshire Council's Strategic Engagement and Partnership Manager to highlight the positive impact and benefits of the priority neighbourhoods project and the need to build strong relationships with a network of local agencies.

Resident consultations to gather beneficial feedback on their estates and the potential for a CCTV operation on the Westleigh estate which was reviewed by the team and actions prioritised.

The priority neighbourhoods team held six-weekly meetings to feedback on actions in progress/completed and next steps. The following actions were a direct result of the meetings and consultations.

# Priority neighbourhoods Warminster

## You said, we did

### You said

### We did

Improve the perception of the neighbourhood

We have built and developed relationships with key partners such as, local councillors, the town council, neighbourhood policing team and Wiltshire Council to address this.

Deal with the anti-social behaviour and dangerous driving on the Westleigh estate

Consultations have been carried out with residents of the Westleigh estate, 69% are in favour of CCTV. We have met with the school, local authorities and Wiltshire Police. Grant applications have been submitted to fund the installation of CCTV.

Be more visible on the estates

We carried out quarterly estate inspections during the project, along with regular walkabouts with local councillors and the neighbourhood policing team.

Clean up gardens

We identified properties during our visits that required help and support to clear gardens and properties of rubbish. The caretaking team assisted seven customers that required help both physically and financially.

Get rid of all the rubbish

We carried out two action days on the estates, these included litter picks and bulky item removal. Residents on the estate also joined in with the litter picks.

# Priority neighbourhoods Warminster

## You said, we did.

### You said

### We did

Sort the parking spaces at Alcock Crest

We had the parking bays repainted to make it easier for residents.

Get rid of illegal cars parked on the estate

We have been working with the DVLA to identify and remove vehicles parked illegally on the estate.

Keep us safe

As part of the community safety partnership, the neighbourhoods team carry out regular estate and home visits.


Tidy up the green areas on the estate

This is a project that we understand Wiltshire Council are looking at for Portway Lane. We aim to look into a collaboration which will in turn provide a benefit longer term.

Keep sheltered housing residents informed

Summer and Christmas coffee mornings were arranged for the residents of Medicott and Cobbett sheltered schemes. The priority neighbourhoods team were on hand to chat with the residents.

# Westleigh, Warminster Community Survey



We surveyed 75 customers living in the Westleigh, Warminster area

## Top 3 Neighbourhood Priorities:

- 1** Anti-social behaviour
- 2** Property/garden maintenance
- 3** Out of hours neighbourhood visits

Central to amenities

Own home, neighbours and family

Quiet

What makes your neighbourhood special to you?

What could make your community a better place to live?

Consideration and respect for each other

Reduced anti-social behaviour

Improved upkeep of properties and gardens



68%

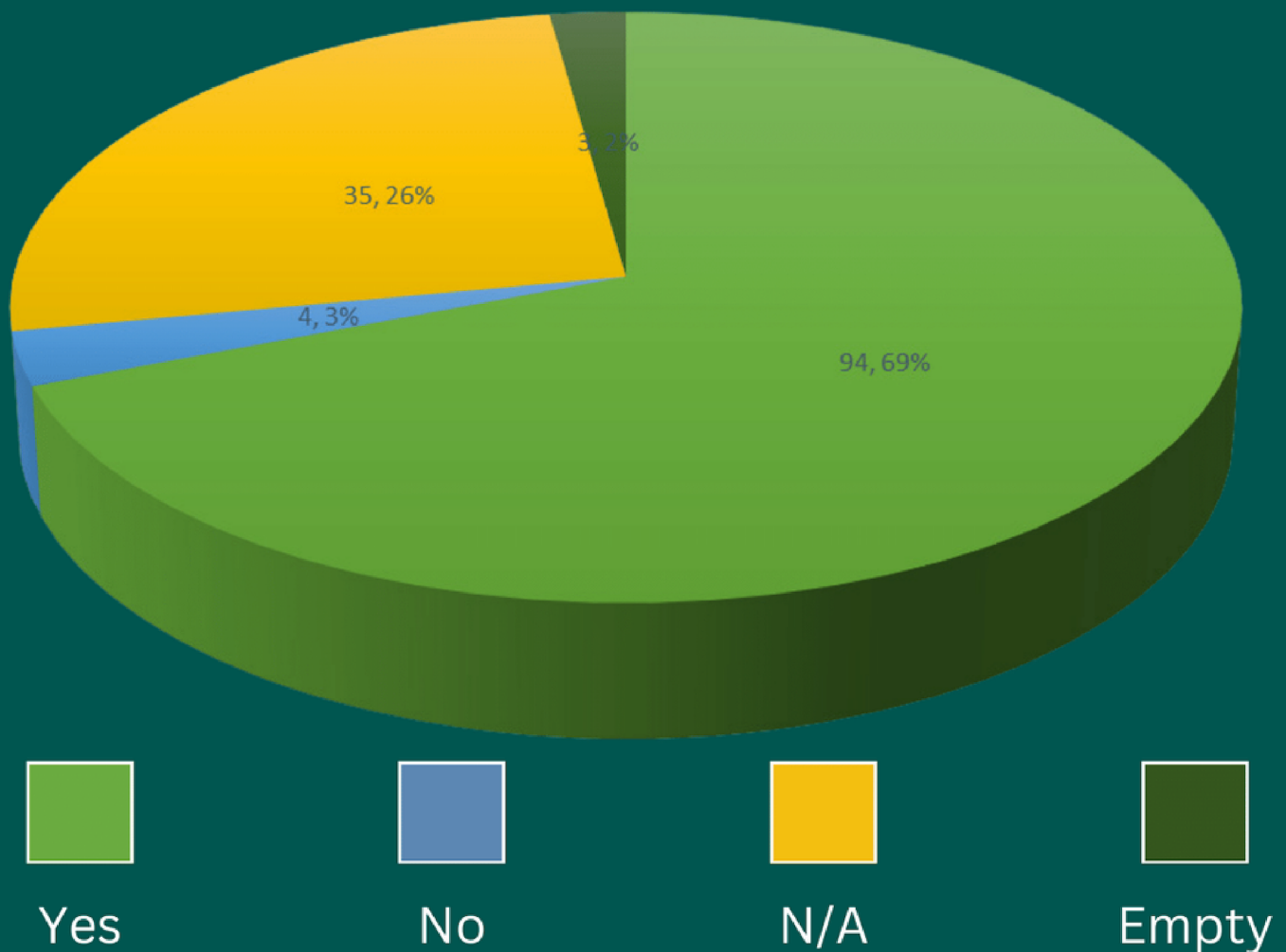
of customers said they didn't get involved in their community



# Westleigh & Princecroft, Warminster CCTV resident consultation



Results collated following a targeted, hand delivered mail shot to the estate and two follow up door-to-door consultations.



69% - 94 properties in favour of CCTV on the estate  
26% - 35 properties did not respond\*  
3% - 4 properties not in favour of CCTV on the estate  
2% - 3 properties currently unoccupied

\*During the consultation residents were informed that no response would be taken as not having an objection to CCTV.

# Warminster neighbourhood projects

## June & July 2023



Neighbourhood  
litter pick  
June 2023

Afternoon tea at  
Medlicott House  
July 2023





# Community garden makeover gets underway in Warminster!

On Monday 16 October, our Warminster priority neighbourhoods team pulled on their boots and got stuck in, providing some much-needed support for the Incredible Edible community garden on Bradley Road in Warminster.



This work was funded by and carried out as part of our priority neighbourhoods programme and completed by members of the project team.



# Christmas Mince Pie & Mingle in Warminster - December 2023



**Cobbett House**

 **Medlicott House**



# Priority neighbourhoods project Boreham Field, Westleigh & Portway, Warminster

A vital part of the priority neighbourhoods project was to build and strengthen the relationships between Selwood Housing and key authorities and stakeholders. The response to the work we have carried out has been well received and we are grateful for all the support provided by key agencies and stakeholders.

## Priority neighbourhoods legacy



CCTV operation on the Westleigh estate to monitor and provide evidence of anti-social behaviour

Awaiting decisions of grant applications from the Area Board, Warminster Town Council & Wiltshire Police & Crime Commissioner.

Plans to collaborate with Wiltshire Council on a greening up project for Portway Lane. This will include childrens activities, such as hopscotch.

